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Senator Jesse Anderson Lujan  
259 Martyr Street, Suite 101A  
Hagatna, Guam 96910

Via email: [senatorlujan@guamlegislature.org](mailto:senatorlujan@guamlegislature.org)

Hafa Adai, Senator Lujan:

My name is Dan Weiss, and I am United Airlines' (United) Managing Director Global Government and Regulatory Affairs. It is nice to communicate with you via written correspondence. Sam Shinohara sent me your letter of inquiry regarding United States Customs and Border Protection (CBP) mandated procedures for travel from Guam to Honolulu. The procedures you question have been in effect by CBP for decades. United understands these procedures can be challenging to the traveling public, however United must and does work to ensure compliance by our employees and customers.

Here are some key points regarding the CBP procedures that travelers must comply with when flying from Guam to Honolulu:

- Guam is indeed part of the United States, but Guam is not included in the "U.S. Customs Territory" as defined by the U.S. Code of Federal Regulations #19, section 101.1 (19 CFR 101.1). All travelers arriving from outside the U.S. Customs Territory must clear with CBP to enter the territory at a designated airport
- CBP checks to confirm arriving travelers have the right to stay in the U.S. according to the U.S. Code of Federal Regulations #8, section 235.5(a) (8 CFR 235.5(a))
- The current CBP procedures dictate travelers are cleared on Guam and luggage is cleared on Honolulu

With the above said, travelers must comply with the detailed procedures noted below.

*Travelers Originating on Guam Traveling to Honolulu:*

- Check-in with United (including luggage check-in as relevant to the traveler)
- Proceed through U.S. TSA-mandated security screening
- Proceed through CBP-mandated passport control to officially enter the U.S. Customs Territory and obtain a CBP stamp as relevant to the traveler. CBP in Honolulu can and may require travelers arriving from Guam to show their stamp of entry to the U.S. Customs Territory obtained on Guam

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- Board aircraft
- Luggage is boarded on the aircraft without undergoing customs inspection on Guam

*Travelers Connecting at Guam Traveling to Honolulu:*

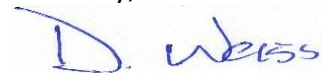
- Upon arrival at Guam from other international points proceed through CBP-mandated passport control to officially enter the U.S. Customs Territory and obtain a CBP stamp as relevant to the traveler. CBP on Honolulu can and may require travelers arriving from Guam to show their stamp of entry to the U.S. Customs Territory obtained on Guam
- Board aircraft
- Luggage is boarded on the aircraft without undergoing customs inspection on Guam

*Travelers Arriving at Honolulu From Guam:*

- Proceed to the CBP-managed baggage claim/inspection area (passport control is not required)
- Claim and clear luggage with CBP officers and provide CBP Customs Declaration form
- Comply with all CBP regulations and Hawaii Department of Agriculture inspection requirements which are enforced by CBP
- Travelers with checked luggage and with connections to U.S. mainland flights are required to transport their luggage across the Honolulu airport to United's check-in counters and then proceed through TSA security screening. Unfortunately, the State of Hawaii terminated the transfer of luggage on behalf of travelers from the CBP baggage claim/inspection area to TSA screening to connecting flights. United understands this is temporary and due to ongoing Honolulu airport construction; however, United is not aware of when a new luggage transfer system will launch

United suggests further inquiry is best directed to United States Customs and Border Protection and the State of Hawaii. We hope this letter is helpful to you.

Sincerely,



Dan Weiss